

## Idaho State Controller's Office Billing Rates and Services

### **Fees and Payment Terms**

The Computer Service Center (CSC) is a dedicated fund Division that is completely funded by customers. By law rates are established to only generate the revenue required to cover the costs of the Computer Service Center and maintaining the technology infrastructure. These expenses include, but are not limited to:

- Hardware/Software Maintenance
- Hardware/Software Upgrades
- Personnel Cost

An SA-50 Interagency Billing Statement will be generated for services and/or resource used, and sent at the beginning of each month. Included with the statement are summary and detailed reports defining services/resources used. All services and rates are detailed in Idaho State Controller's Billing Rates and Services listed below. Billing rates are reviewed annually.

\*\* A **Service Code** is a code used to determine the category of service and will appear as such on your monthly billing statement.

### **BILLING RATES ON SERVICE EFFECTIVE STARTING JULY 1st 2016**

CODE	RESOURCE DESCRIPTION	Current	UNIT OF MEASURE
106	Envelope Folding and Sealing <b>FY2017</b>	\$36	Per Hour
106	Envelope Folding and Sealing Future FY2018	\$39	Per Hour
107	Network Server Access <b>FY2017</b>	\$470	Per Internal Workstations
107	Network Server Access Future FY2018	\$540	Per Internal Workstations
109	Open System Storage <b>FY2017</b>	\$0.006577	Per Gigabyte Per Day
109	Open System Storage Future FY2018	\$0.055000	Per Gigabyte Per Day
110	Data Control Services (OPS) <b>FY2017</b>	\$36	\$36 Per Hour- Workday - Special Requests by Customer
110	Data Control Services (OPS) Future FY2018	\$39	\$39 Per Hour- Workday - Special Requests by Customer
113	Overtime OPS On-site	\$40	Per Hour - Weekend/Holiday – 2 Hour minimum
114	Overtime Technical Support Services On-Call	\$20 or \$40	\$20 Per Workday Unit - \$40 Per Weekend / Holiday Unit
115	Overtime Technical Support Services On-site <b>FY2017</b>	\$75	Per Hour – 2 Hour Minimum
115	Overtime Technical Support Services On-site Future FY2018	\$90	Per Hour – 2 Hour Minimum
116	Technical Support Services <b>FY2017</b>	\$75	Per Hour – Technical Support
116	Technical Support Services Future FY2018	\$90	Per Hour – Technical Support
119	Overtime DP On-call	\$20 or 40	\$20 Per Workday Unit - \$40 Per Weekend / Holiday Unit
121	IT Application Documentation <b>FY2017</b>	\$75	Per Hour
121	IT Application Documentation Future FY2018	\$90	Per Hour
122	Overtime DP On-site <b>FY2017</b>	\$75	Per Hour – 2 Hour Minimum
122	Overtime DP On-site Future FY2018	\$90	Per Hour – 2 Hour Minimum

169	DASD and HSM Storage Rental	\$.0009	Per Megabyte Per Day
175	Virtual Tape (VT) Storage	\$.00015	Per Megabyte Per Day
176	Server Housing Cost <b>FY2016</b>	\$9.18	Monthly Per 'U' (+ One Time Set-up Fee TBD)
176	Server Housing Cost <b>FY2017</b>	12.85	Monthly Per 'U' (+ One Time Set-up Fee TBD)
176	Server Housing Cost <b>FY2016</b>	\$250	Monthly Per 'Rack' (+ One Time Set-up Fee TBD)
176	Server Housing Cost <b>FY2017</b>	\$350	Monthly Per 'Rack' (+ One Time Set-up Fee TBD)
177	Hosting Cost	TBD	Based on Service Type
186	Software Charges	Actual	Cost of Software (passthru)
88	Equipment Purchase	Actual	Cost of Equipment (passthru)
190	IT Application Management/Support <b>FY2017</b>	\$75	Per Hour
190	IT Application Management/Support <b>Future FY2018</b>	\$90	Per Hour
191	IT Application Analysis <b>FY2017</b>	\$75	Per Hour
191	IT Application Analysis <b>Future FY2018</b>	\$90	Per Hour
192	IT Application Programming <b>FY2017</b>	\$75	Per Hour
192	IT Application Programming <b>Future FY2018</b>	\$90	Per Hour
193	IT Tech Support & DB Admin <b>FY2017</b>	\$75	Per Hour
193	IT Tech Support & DB Admin <b>Future FY2018</b>	\$90	Per Hour
201	CPU Hours Used <b>FY2017</b>	\$1,500	Per CPU Hour (Batch)
201A	CPU2 Hours Used <b>FY2018</b>	\$777	Per CPU Hour (Batch)
203	TSO CPU Hours Used	\$1,500	Per CPU Hour
252	Lines Printed – Local	\$1.08	Per 1,000 Lines
255	Laser Pages Printed -	\$11.00	Per 100 Pages
257	Special Forms Printed	\$.053	Per Page
280	Shift Adjustment	17%	Batch Discount 6 P.M. – 6 A.M - Monday through Thursday only.
402	Open System CPU Memory <b>FY2017</b>	\$.001674	Per Megabyte Per Day
402	Open System CPU Memory <b>Future FY2018</b>	\$.012000	Per Megabyte Per Day
390	ADABAS CPU	\$1,500	Per CPU Hour
390B	ADABASE Batch CPU	\$1,500	Per CPU Hour
391	CICS CPU	\$1,500	Per CPU Hour

If services are being performed for multiple customers – cost will be allocated accordingly.

- Other services, such as Virtual Storage K-Hours and CICS Terminal Transaction Charges may be captured and reported even though there is no charge for that service.
- Batch jobs completing between the hours of 6 pm and 6 am are given a 17% discount Monday through Thursday on all JUR (Job Utilization Records) records
- Special forms rate is adjusted to new cost with each shipment of forms inventory.
- \*On-call and On-site billed and compensated hours ultimately are determined by work required and Management discretion.